

Bowen's Delicatessen and Home Care Package (HCP) Participants

At Bowen's Delicatessen we believe everyone should be able to access affordable, locally made, nutritious meals which is why we are proud to have developed an offering specifically for HCP participants.

We only charge 30% of the meal cost upfront and then we do the administration and follow up with your Care/Plan Manager, so you don't need to do anything.

There is a quick, one-off process (outlined below) that you need to go through to be approved, however once up and running there is nothing else involved.

How does it work?

If you are on a Self-Managed plan, when you process your order, you will only be asked to pay 30% of the meal cost upfront. We then liaise with your Care/Plan Manager to recover the balance.

What is the process?

STEP 1

Log-in to your cookaborough.com account. If you haven't set up an account do so via the QR code below.

STEP 2

Go to **My Accounts**.

STEP 3

Go to the **NDIS/HCP section**.

STEP 4

Select **New Quote** and fill in your details.

STEP 5

If wanting to part-pay upfront, select 'I will only part-pay upfront.'

STEP 6

You, the cook and your **Care/Plan Manager** will receive a copy of the **Quote**.

STEP 7

The cook then connects with your **Care/Plan Manager** and approves your account.

STEP 8

Once approved, you are able place an order.

