

Bowen's Delicatessen and National Disability Insurance Scheme (NDIS) Participants

At Bowen's Delicatessen we believe everyone should be able to access affordable, locally made, nutritious meals which is why we are proud to have developed an offering specifically for NDIS participants.

The NDIS guidelines allow certain participants the ability to access meal preparation as part of their funding. As the cost of the ingredients are ineligible, we allow for 70% of the cost of the meals in addition to the delivery fee to be claimed back.

There is a quick, one-off process (outlined below) that you need to go through to be approved, however once up and running there is nothing else involved.

How does it work?

If you are on a Plan Managed account, our cooks only charge 30% of the meal cost upfront and then we do the administration and follow up with your Plan Manager, so you don't need to do anything.

If you are on a Self Managed account, our cooks will provide you with an NDIS approved invoice of which you then claim back 70% via your online Portal.



What is the process?

STEP 1

Log-in to your cookaborough.com account. If you haven't set up an account do so via the QR code below

STEP 2

Go to **My Accounts**

STEP 3

Go to the **NDIS/HCP section**

STEP 4

Select **New Quote** and fill in your details

STEP 5

If you selected the **Plan Managed** option:

- a. You, the cook and your **Plan Manager** will receive a copy of the **Quote**
- b. The **Plan Manager** then approves your **Quote** or follows up any issues
- c. Once approved, you can place an order

STEP 6

If you selected the **Self Managed** option:

- a. You and the cook will receive a copy of the **Quote**
- b. You are able to place an order
- c. The required invoice template will be emailed when every order is placed
- d. You are then able to claim back 70% of the cost of your meal and delivery fee via your online Portal

